



New Telephone Options: (207) 373.9077 or (866) 415.1954

Data Entry (ext. 2384) or Option # 3	Business Office (ext. 2391) or Option # 4	Home Medical Supply (ext. 2393) or Option # 5	Pharmacist (ext. 2392) or Option # 6
Questions regarding:	Questions regarding:	Questions regarding:	Questions regarding:
Refills	Billing Statements	Incontinence supplies	Prescriber needing to call in a prescription
Delivery time (is it coming today)	Insurance	Medicare part B items- inhalers/ostomy supplies	
Request for duplicate delivery sheets	Medication Carts and Repair	Wound Care Supplies	Clarification request-call back
Verification of fax or Electronic Rx	New Admissions	Compression Stockings	
Arrange Back-up pharmacy services	Password Reset for Web Connect, Framework Link, etc...	DME referrals	
IV and Compounding		Prior Authorization	ICD 10 code
Controlled substances (<i>can be reached directly at ext. 2205</i>)	Credits		
	Accounts Payable		
	Audits		
	Hospice		
To reach the following:			
Courtney Oland-Director of Operations	Ext. 2207		
Michael Nussbaum- Director of Finance	Ext. 2216		
Suzanne Plourde- Director of Sales and Marketing	Ext. 2266		